

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: April 10, 2025

Inspection Number: 2025-1390-0003

Inspection Type:

Critical Incident

Licensee: 2063414 Ontario Limited as General Partner of 2063414 Investment LP

Long Term Care Home and City: Fieldstone Commons Community, Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 7-10, 2025

The following intake(s) were inspected:

- Intake: #00141698/Critical Incident (CI) #2906-000004-25/2906-000007-25 – related to complaints regarding a resident's continence care and skin and wound care management
- Intake: #00143466/CI #2906-000011-25 – related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

Continence Care
Skin and Wound Prevention and Management
Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care was provided to a resident as specified in the plan.

(i) A resident was identified to be at risk for skin breakdown. Their care plan indicated that they required an intervention to prevent skin breakdown, however the intervention was not provided to the resident.

Sources: Observation, resident's clinical records, and interviews with staff.

(ii) A resident's clinical records indicated they required head to toe skin assessments to be completed twice weekly. The resident's assessment record indicated there were multiple missing skin assessments over a specific period of time.

Sources: Resident's clinical records, and interviews with staff.

WRITTEN NOTIFICATION: Continence care and bowel management

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 56 (2) (c)

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Continence care and bowel management

s. 56 (2) Every licensee of a long-term care home shall ensure that,
(c) each resident who is unable to toilet independently some or all of the time receives assistance from staff to manage and maintain continence;

The licensee has failed to ensure that a resident received assistance from staff to manage their continence. The resident's care plan stated that they required toileting assistance at specific times of the day. An observation revealed that the resident was not assisted with toileting at the time specified in their care plan.

Sources: Observation, resident's clinical records, and interviews with staff.