

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** May 8, 2025

**Inspection Number:** 2025-1315-0003

**Inspection Type:**

Critical Incident

**Licensee:** 2063414 Ontario Limited as General Partner of 2063414 Investment LP

**Long Term Care Home and City:** Barnswallow Place Community, Elmira

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 1, 5-8, 2025

The following intake(s) were inspected:

- Intake: #00143964 related to the fall of a resident resulting in injury

The following **Inspection Protocols** were used during this inspection:

Pain Management

Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Medication management system

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 123 (2)**

Medication management system

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s. 123 (2) The licensee shall ensure that written policies and protocols are developed for the medication management system to ensure the accurate acquisition, dispensing, receipt, storage, administration, and destruction and disposal of all drugs used in the home.

The licensee failed to ensure that the written policies and protocols related to the home's medication management system were followed when staff administered an as needed medication.

On a specified date, a staff member administered an as needed medication to a resident and did not document it appropriately. Additionally, by failing to appropriately document the medication administration, an appropriate follow-up assessment was not completed on the resident.

**Sources:** Resident medical records, Policy – PRN Medication administration, Interviews with staff