

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch Toronto Service Area Office 5700 Yonge Street, 5th Floor Toronto ON M2M 4K5 Telephone: 1-866-311-8002 TorontoSAO.moh@ontario.ca

Original Public Report

Report Issue Date Inspection Number	August 5, 2022 2022_1402_0002					
Inspection Type ☐ Critical Incident System	em □ Complaint	⊠ Follow-Up	☐ Director Order Follow-up			
□ Proactive Inspection □ Other	•		□ Post-occupancy			
Licensee 2063414 ON Limited as General Partner of 2063414 Investment LP Long-Term Care Home and City Norfinch Care Community						
Lead Inspector Slavica Vucko (210)			Inspector Digital Signature			
Additional Inspector						

INSPECTION SUMMARY

The inspection occurred on the following date(s): July 18, 19 and 20, 2022.

The following intake(s) were inspected:

Intake # 009714-22 (Follow-up) related to Infection Prevention and Control (IPAC)

Previously Issued Compliance Order(s)

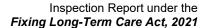
The following previously issued Compliance Order(s) were found to be in compliance.

Legislative Reference	Inspection #	Order #	Inspector (ID) who complied the order
O. Reg. 246/22 s.102 (2)b	2022_1402_0001	001	210

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control (IPAC)

INSPECTION RESULTS





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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

REVIEW/APPEAL INFORMATION

TAKE NOTICE

The Licensee has the right to request a review by the Director of this (these) Order(s) and/or this Notice of Administrative Penalty (AMP) in accordance with section 169 of the *Fixing Long-Term Care Act, 2021* (Act). The licensee can request that the Director stay this (these) Order(s) pending the review. If a licensee requests a review of an AMP, the requirement to pay is stayed until the disposition of the review.

Note: Under the Act, a re-inspection fee is not subject to a review by the Director or an appeal to the Health Services Appeal and Review Board (HSARB).

The request for review by the Director must be made in writing and be served on the Director within 28 days from the day the order or AMP was served on the licensee.

The written request for review must include,

- (a) the portions of the order or AMP in respect of which the review is requested;
- (b) any submissions that the licensee wishes the Director to consider; and
- (c) an address for service for the licensee.

The written request for review must be served personally, by registered mail, email or commercial courier upon:

Director

c/o Appeals Coordinator Long-Term Care Inspections Branch Ministry of Long-Term Care 438 University Avenue, 8th floor Toronto, ON M7A 1N3

email: MLTC.AppealsCoordinator@ontario.ca

If service is made by:

- registered mail, is deemed to be made on the fifth day after the day of mailing
- email, is deemed to be made on the following day, if the document was served after 4 p.m.
- commercial courier, is deemed to be made on the second business day after the commercial courier received the document

If the licensee is not served with a copy of the Director's decision within 28 days of receipt of the licensee's request for review, this(these) Order(s) is(are) and/or this AMP is deemed to be confirmed by the Director and, for the purposes of an appeal to HSARB, the Director is deemed to have served the licensee with a copy of that decision on the expiry of the 28-day period.

Pursuant to s. 170 of the Act, the licensee has the right to appeal any of the following to HSARB:

- An order made by the Director under sections 155 to 159 of the Act.
- An AMP issued by the Director under section 158 of the Act.
- The Director's review decision, issued under section 169 of the Act, with respect to an inspector's compliance order (s. 155) or AMP (s. 158).

HSARB is an independent tribunal not connected with the Ministry. They are established by legislation to review matters concerning health care services. If the licensee decides to request an appeal, the licensee must give a



Inspection Report under the Fixing Long-Term Care Act, 2021

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written notice of appeal within 28 days from the day the licensee was served with a copy of the order, AMP or Director's decision that is being appealed from. The appeal notice must be given to both HSARB and the Director:

Health Services Appeal and Review Board Attention Registrar 151 Bloor Street West,9th Floor Toronto, ON M5S 1S4 **Director**c/o Appeals Coordinator
Long-Term Care Inspections Branch
Ministry of Long-Term Care
438 University Avenue, 8th Floor
Toronto, ON M7A 1N3

email: MLTC.AppealsCoordinator@ontario.ca

Upon receipt, the HSARB will acknowledge your notice of appeal and will provide instructions regarding the appeal and hearing process. A licensee may learn more about the HSARB on the website www.hsarb.on.ca.