



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Sudbury Service Area Office  
159 Cedar Street Suite 403  
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Sudbury  
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SUDBURY ON P3E 6A5  
Téléphone: (705) 564-3130  
Télécopieur: (705) 564-3133

**Public Copy/Copie du public**

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| <b>Report Date(s) /<br/>Date(s) du rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>No de registre</b>  | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|------------------------------------|--|
| Nov 16, 2017                                   | 2017_638609_0023                              | 024282-17, 024283-17,<br>024285-17 | Follow up  |

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**Licensee/Titulaire de permis**

2063414 ONTARIO LIMITED AS GENERAL PARTNER OF 2063414 INVESTMENT LP  
302 Town Centre Blvd., Suite #200 TORONTO ON L3R 0E8

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**Long-Term Care Home/Foyer de soins de longue durée**

Waters Edge Care Community  
401 WILLIAM STREET NORTH BAY ON P1A 1X5

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CHAD CAMPS (609)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): November 8-10, 2017.**

**This Follow Up inspection was related to three compliance orders (COs) issued during inspection #2017-572627-0014. Specifically:**

**CO #001 which was related to O.Reg 79/10, s. 51. (2), staff not providing continence care as required to residents;**

**CO #002 which was related to O.Reg 79/10, s. 135. (2), corrective actions not taken in light of medication incidents; and**

**CO #003 which was related to O.Reg 79/10, s. 41, rest routines not supported.**

**A Critical Incident inspection #2017-638609-0022 was conducted concurrently with this inspection.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Assistant Director of Care (ADOC), Nurse Practitioner (NP), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs) and residents.**

**The inspector(s) also conducted a daily tour of resident care areas, observed the provision of care and services to residents, observed staff to resident and resident to resident interactions, reviewed relevant health care records and reviewed numerous licensee policies, procedures and programs.**

**The following Inspection Protocols were used during this inspection:**

**Medication**

**Personal Support Services**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

| REQUIREMENT/<br>EXIGENCE   | TYPE OF ACTION/<br>GENRE DE MESURE | INSPECTION # /<br>DE L'INSPECTION | NO<br>NO DE L'INSPECTEUR |
|----------------------------|------------------------------------|-----------------------------------|--------------------------|
| O.Reg 79/10 s.<br>135. (2) | CO #002                            | 2017_572627_0014                  | 609                      |
| O.Reg 79/10 s. 41.         | CO #003                            | 2017_572627_0014                  | 609                      |
| O.Reg 79/10 s. 51.<br>(2)  | CO #001                            | 2017_572627_0014                  | 609                      |



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

| Legend  | Legendé  |
|---|--|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order   | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités  |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.  |

Issued on this 16th day of November, 2017

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**