

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

**Report Issue Date:** April 16, 2025

**Inspection Number:** 2025-1317-0002

**Inspection Type:**

Critical Incident

**Licensee:** 2063414 Ontario Limited as General Partner of 2063414 Investment LP

**Long Term Care Home and City:** Harmony Hills Community, Toronto

## INSPECTION SUMMARY

The inspection occurred onsite on the following date: April 16, 2025.

The following intake was inspected:

- Intake: #00144283 - Critical Incident System (CIS) #2832-000006-25 – related to an outbreak.

The following intake was completed:

- Intake: #00140450- CIS #2832-000002-25 – related to an outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that

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the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes issued by the Director was complied with.

In accordance with Additional Requirement 11.6 under the IPAC Standard for Long-Term Care Homes (April 2022, revised September 2023), the home was required to post signage at entrances and throughout the home that lists the signs and symptoms of infectious diseases for self-monitoring as well as steps that must be taken if an infectious disease is suspected or confirmed in any individual.

An observation revealed that the entrance to the 3A resident unit did not have signage posted that noted the signs and symptoms of infectious diseases for self-monitoring as well as steps that must be taken if an infectious disease was identified. After the inspector brought it to the home's attention, the home posted the required signage.

**Sources:** Observations and interview with the IPAC Lead.

Date Remedy Implemented: April 16, 2025