

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act. 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

Date(s) of inspection/Date(s) de

Toronto Service Area Office 55 St. Clair Avenue West, 8th Floor TORONTO, ON, M4V-2Y7 Telephone: (416) 325-9297 Facsimile: (416) 327-4486 Bureau régional de services de Toronto 55, avenue St. Clair Ouest, 8iém étage TORONTO, ON, M4V-2Y7 Téléphone: (416) 325-9297 Télécopieur: (416) 327-4486

Type of Inspection/Genre

Public Copy/Copie du public

l'inspection	mapedian No. No de l'inspection	d'inspection	
May 7, 8, 9, 22, Jun 5, 2012	2012_147113_0015	Complaint	
Licensee/Titulaire de permis			
2063414 ONTARIO LIMITED AS GEN 302 Town Centre Blvd, Suite #200, T Long-Term Care Home/Foyer de so		MENT LP	
LEISUREWORLD CAREGIVING CEN 1800 O'Connor Drive, East York, ON,			
Name of Inspector(s)/Nom de l'insp	ecteur ou des inspecteurs		
JANE CARRUTHERS (113)			
	ispection Summary/Résumé de l'inspe	ection	

Inspection No/ No de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Environmental Service Manager, Registered Staff, housekeepers and laundry workers.

During the course of the inspection, the inspector(s) conducted a walk through of the home, reviewed preventative maintenance program, Emergency and Infection Prevention and Control Manuals.

The following Inspection Protocols were used during this inspection:

Accommodation Services - Housekeeping

Accommodation Services - Laundry

Accommodation Services - Maintenance

Infection Prevention and Control

Safe and Secure Home

Findings of Non-Compliance were found during this inspection.



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NON-COMPLIANCE / NON-RESPECT DES EXIGENCES				
Legend	Legendė			
WN — Written Notification VPC — Voluntary Plan of Correction DR — Director Referral CO — Compliance Order WAO — Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités			
Homes Act, 2007 (LTCHA) was found. (A requirement under the	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.			
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.			

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 229. Infection prevention and control program Specifically failed to comply with the following subsections:

s. 229. (2) The licensee shall ensure,

- (a) that there is an interdisciplinary team approach in the co-ordination and implementation of the program;
- (b) that the interdisciplinary team that co-ordinates and implements the program meets at least quarterly;
- (c) that the local medical officer of health is invited to the meetings;
- (d) that the program is evaluated and updated at least annually in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices; and
- (e) that a written record is kept relating to each evaluation under clause (d) that includes the date of the evaluation, the names of the persons who participated in the evaluation, a summary of the changes made and the date that those changes were implemented. O. Reg. 79/10, s. 229 (2).

Findings/Faits saillants:

1. The interdisciplinary team that co-ordinates and implements the infection prevention and control program has not met quarterly over the last year from May 2011 to April 2012. (sect 229(2)(b))

WN #2: The Licensee has failed to comply with O.Reg 79/10, s. 230. Emergency plans Specifically failed to comply with the following subsections:

s. 230. (7) The licensee shall,

- (a) test the emergency plans related to the loss of essential services, fires, situations involving a missing resident, medical emergencies and violent outbursts on an annual basis, including the arrangements with the community agencies, partner facilities and resources that will be involved in responding to an emergency;
- (b) test all other emergency plans at least once every three years, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency;
- (c) conduct a planned evacuation at least once every three years; and
- (d) keep a written record of the testing of the emergency plans and planned evacuation and of the changes made to improve the plans. O. Reg. 79/10, s. 230 (7).

Findings/Faits saillants:

1. There was no testing of emergency plans related to the loss of essential services, fires, situations involving a missing resident, medical emergencies and violent outbursts on an annual basis (sect 230 (7) (a))



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THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/ LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:

CORRECTED NON-COMPLIANCE/ORDER(S) REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:					
REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR		
LTCHA, 2007 S.O. 2007, c.8 s. 15.	CO #001	2011_081113_0034	113		

Issued on this 5th day of June, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

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