

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Amended Public Report Cover Sheet (A1)

Amended Report Issue Date: January 28, 2025

Original Report Issue Date: January 17, 2025

Inspection Number: 2025-1107-0001 (A1)

Inspection Type:

Complaint
Critical Incident
Follow up

Licensee: 2063414 Ontario Limited as General Partner of 2063414 Investment LP

Long Term Care Home and City: St. George Community, Toronto

AMENDED INSPECTION SUMMARY

This report has been amended to:
Written Notification (WN) #001 was issued in error and amended to rescind the Non-Compliance.

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INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 9, 10, 13, 14, 15, 16, 2025

The following intake(s) were inspected:

- Intake: #00131166 was a Follow-Up related to Personal Assistance Service Device (PASD)
- Intake: #00135183 / Critical Incident Systems (CIS) #2594-000039-24 was related to alleged abuse

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- Intake: #00135479 - CIS 2594-000040-24 was related to an outbreak
- The following intake(s) were inspected:
- Intake: #00135603 was a complaint related to alleged physical abuse

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1107-0002 related to FLTCA, 2021, s. 36 (3) inspected by Oraldeen Brown (698)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Reporting and Complaints

AMENDED INSPECTION RESULTS

WRITTEN NOTIFICATION: Reports re Critical Incidents

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (2)

Reports re critical incidents

s. 115 (2) Where a licensee is required to make a report immediately under subsection (1) and it is after normal business hours, the licensee shall make the

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report using the Ministry's method for after hours emergency contact. O. Reg. 246/22, s. 115 (2).

The licensee failed to ensure that a report was made using the Ministry's method for after-hours reporting. An outbreak was declared on December 25, 2024, and a Critical Incident Systems (CIS) report was submitted on December 27, 2024. The home did not contact the after-hours line to report this outbreak.

Sources: CIS report #2594-000040-24; The home's policy #IX-B-10.00, titled, "Reporting of Communicable Diseases and Outbreaks", dated March 2024; Interview with Infection Prevention and Control (IPAC) Lead #104.
[698]

NOTICE OF RE-INSPECTION FEE Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

2024-1107-0003, FLTCA, 2021 s. 36 (3) Follow-up #02 was complied re PASD.

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry (i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)). By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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