

# Inspection Report Under the Fixing Long-Term Care Act, 2021

### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Toronto District**

5700 Yonge Street, 5th Floor Toronto, ON, M2M 4K5 Telephone: (866) 311-8002

## **Public Report**

Report Issue Date: March 26, 2025

**Inspection Number:** 2025-1107-0002

**Inspection Type:** 

Complaint

Critical Incident

Licensee: 2063414 Ontario Limited as General Partner of 2063414 Investment LP

Long Term Care Home and City: St. George Community, Toronto

## **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): March 18-21 and 24-26, 2025

The following intake(s) were inspected:

- Intake #00136249/Critical Incident (CI) #2594-000001-25 related to resident to resident physical abuse resulting to injury
- Intake #00141833/CI #2594-000006-25 related to outbreak management
- Intake #00138695 complaint related to resident care

The following intake(s) were completed:

 Intakes #00137808/CI #2594-000003-25 and #00140036/CI #2594-000004-25 - related to outbreak management

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services Infection Prevention and Control Responsive Behaviours



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## **INSPECTION RESULTS**

## **WRITTEN NOTIFICATION: Plan of Care**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident was observed in bed past the hours indicated in their plan of care.

**Sources:** Observations in the home, a resident's clinical records, resident and staff interviews.