



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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### **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 22, 2013	2013_162109_0030	T-174-13	Complaint

#### **Licensee/Titulaire de permis**

2063414 ONTARIO LIMITED AS GENERAL PARTNER OF 2063414 INVESTMENT LP  
302 Town Centre Blvd., Suite #200, TORONTO, ON, L3R-0E8

#### **Long-Term Care Home/Foyer de soins de longue durée**

LEISUREWORLD CAREGIVING CENTRE - ST GEORGE  
225 ST. GEORGE STREET, TORONTO, ON, M5R-2M2

#### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SUSAN SQUIRES (109), AMANDA WILLIAMS (101)

### **Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): June 25, 2013 and August 21, 2013**

**During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, Environmental Services Manager, Registered Nursing staff, Residents, Personal Support Workers**

**During the course of the inspection, the inspector(s) conducted a walk through of the home, observed the care activities, observed the cleaning activities, reviewed the health record for the identified resident # 1**

**The following Inspection Protocols were used during this inspection:  
Accommodation Services - Housekeeping**

**Dignity, Choice and Privacy**

**Findings of Non-Compliance were found during this inspection.**

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
<b>Legend</b>	<b>Legendé</b>
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 229. Infection prevention and control program**

**Specifically failed to comply with the following:**

**s. 229. (4) The licensee shall ensure that all staff participate in the implementation of the program. O. Reg. 79/10, s. 229 (4).**

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**Findings/Faits saillants :**

1. Housekeeping staff on an identified resident home area was observed to clean an isolated resident room to a non-isolated room without changing use of cleaning products, bucket solution. [s. 229. (4)]
2. A housekeeper on an identified resident home area did not use a high level disinfectant on high contact surfaces in identified resident rooms designated for isolation precautions allowing for the potential spread of infection of antimicrobial resistant organisms. [s. 229. (4)]
3. Review of the home's cleaning policy of resident rooms on isolation indicated that these rooms are to be cleaned last in the afternoon following daily clean of all other resident rooms. [s. 229. (4)]



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**Issued on this 5th day of September, 2013**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**