

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers  
de soins de longue durée*

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 15, 2019	2019_493652_0018	007905-19	Complaint

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**Licensee/Titulaire de permis**

Cedarvale Terrace LTC Inc. as general partner of Cedarvale Terrace LTC Limited Partnership  
c/o All Seniors Care Living Centres 175 Bloor Street East, Suite 601 TORONTO ON M4W 3R8

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**Long-Term Care Home/Foyer de soins de longue durée**

Cedarvale Terrace  
429 Walmer Road TORONTO ON M5P 2X9

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

NATALIE MOLIN (652)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): July 31 and August 1, 2, 6, 7, 2019**

**The following complaint inspection was conducted:**

**-Log #007905-19 related to Authorization for admission to a home**

**During the course of the inspection, the inspector(s) spoke with the social worker and behaviour support manager.**

**During the course of the inspection the inspector reviewed the prospective residents' admission application, the home's admission process and response to the applicant.**

**The following Inspection Protocols were used during this inspection:  
Admission and Discharge**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44. Authorization for admission to a home**

Specifically failed to comply with the following:

- s. 44. (9) If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out,
- (a) the ground or grounds on which the licensee is withholding approval; 2007, c. 8, s. 44. (9).
  - (b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care; 2007, c. 8, s. 44. (9).
  - (c) an explanation of how the supporting facts justify the decision to withhold approval; and 2007, c. 8, s. 44. (9).
  - (d) contact information for the Director. 2007, c. 8, s. 44. (9).

Findings/Faits saillants :

1. The Licensee failed to ensure, if the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out, (b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care; (c) an explanation of how the supporting facts justify the decision to withhold approval; and (d) contact information for the Director. 2007, c. 8, s. 44. (9).

Record review of applicant #007's referral report indicated they were referred for admission to the home in December, 2018.

Record review of the written notices from the home to the applicant and Local Health Integration Network (LHIN) dated January 2018, indicated after carefully reviewing the application and visiting the applicant the home was unable to provide appropriate accommodations, the "nursing home lacks physical facilities necessary to meet applicant's needs" and specifically the client has a history of responsive behaviours.

The written notice did not provide a detailed explanation of the appropriate accommodation and how the home lacks the physical facilities to meet the applicant's needs.

There were no supporting evidence that the legislative requirements under b, c and d were demonstrated in the written notices.

Specifically the home did not provide the applicant, the director and the appropriate placement co-ordinator:

- a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care
  - an explanation of how the supporting facts justify the decision to withhold approval
  - contact information for the Director [s. 44. (9)]
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**Issued on this 15th day of August, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**