

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jun 10, 2021	2021_785732_0016	007627-21, 008366-21	Critical Incident System

Licensee/Titulaire de permis

AXR Operating (National) LP, by its general partners
c/o Revera Long Term Care Inc. 5015 Spectrum Way, Suite 600 Mississauga ON L4W
0E4

Long-Term Care Home/Foyer de soins de longue durée

Longfields Manor
330 Beatrice Drive Nepean ON K2J 5A5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

EMILY PRIOR (732)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): May 31- June 3, 2021 and June 7 and 8, 2021.

The following logs were completed in this Critical Incident (CI) System inspection:

Log #007627-21 (CI #2845-000007-21) and log #008366-21(CI #2845-000009-21) related to incident with injury, transfer to hospital, and change in condition.

During the course of the inspection, the inspector(s) spoke with the Executive Director (ED), the Director of Care (DOC), the Infection Control Manager, the Nutritional Care Manager and Acting Environmental Services Manager (ESM), Registered Practical Nurses (RPN), and Personal Support Workers (PSW).

The inspector(s) also observed the provision of care and services to residents, staff to resident interactions, dining service, snack service, thermostats, and infection prevention and control practices; as well as reviewed resident health care records and Temperature and Humidex binders.

The following Inspection Protocols were used during this inspection:

Accommodation Services - Maintenance

Falls Prevention

Infection Prevention and Control

Personal Support Services

Safe and Secure Home

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 21. Air temperature

Specifically failed to comply with the following:

s. 21. (2) Every licensee of a long-term care home shall ensure that the temperature is measured and documented in writing, at a minimum in the following areas of the home:

1. At least two resident bedrooms in different parts of the home. O. Reg. 79/10, s. 21 (2).

s. 21. (2) Every licensee of a long-term care home shall ensure that the temperature is measured and documented in writing, at a minimum in the following areas of the home:

2. One resident common area on every floor of the home, which may include a lounge, dining area or corridor. O. Reg. 79/10, s. 21 (2).

s. 21. (2) Every licensee of a long-term care home shall ensure that the temperature is measured and documented in writing, at a minimum in the following areas of the home:

3. Every designated cooling area, if there are any in the home. O. Reg. 79/10, s. 21 (2).

s. 21. (3) The temperature required to be measured under subsection (2) shall be documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night. O. Reg. 79/10, s. 21 (3).

Findings/Faits saillants :

1. The licensee has failed to ensure that the temperature of at least two resident bedrooms in different parts of the home, one resident common area on every floor, and every designated cooling area was measured and documented and that the measured temperature was documented at least once every morning, once every afternoon, and once every evening or night.

The inspector reviewed the Temperature and Humidex binder on two units. The binder is used to record the temperature and humidex of each of the two hallways on the unit, on the day, evening, and night shift. Review of the binders revealed that between June 1, 2021 and June 7, 2021, the temperatures were only recorded on one of the units on the night shift of June 4, 2021, and on the other unit was only recorded on the evening and night shift of June 4, 2021.

The Acting ESM explained that they will measure and document the temperature of both hallways, of all units, once a day in the morning. The Acting ESM indicated that the designated cooling areas of the home are the four dining rooms – one on each unit. They went on to explain that only two of the four dining room temperatures were regularly taken and documented, and this occurred once a day. Both the ED and The Acting ESM indicated that the temperature of at least two resident bedrooms in different parts of the home was not being measured or documented.

There is a risk to resident comfort and safety when the temperatures are not measured and documented in the specified areas of the home during the required time frames.

Sources: Air Temperature and Humidex binder; and interview with Acting ESM and ED.
[s. 21. (2) 1.]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the temperature is measured and documented in at least two resident bedrooms in different parts of the home, one resident common area on every floor, and every designated cooling area at least once every morning, once every afternoon, and once every evening or night, to be implemented voluntarily.

Issued on this 11th day of June, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.