

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: August 23, 2024

Inspection Number: 2024-1330-0004

Inspection Type:
Complaint

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC
Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Longfields Manor, Nepean

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 20, 21, 22 and 23, 2024.

The following intake(s) were inspected:

- Intake: #00124296 was a complaint related to concerns about the care of a resident.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Residents' Rights and Choices
Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (5)

Plan of care

s. 6 (5) The licensee shall ensure that the resident, the resident's substitute decision-maker, if any, and any other persons designated by the resident or substitute decision-maker are given an opportunity to participate fully in the development and implementation of the resident's plan of care.

The licensee has failed to ensure that a resident's substitute decision makers (SDMs) were given an opportunity to participate fully in the implementation of the resident's plan of care, as SDM consent was not obtained prior to the administration of a medication.

Sources: Review of a resident's health care record and interview with the Director of Nursing and Personal Care.