

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jul 16, 2020	2020_797740_0015	001361-20, 001362- 20, 001363-20, 001364-20, 001365- 20, 001366-20, 001367-20, 001368-20	Follow up

Licensee/Titulaire de permis

Steeves & Rozema Enterprises Limited
265 North Front Street Suite 200 SARNIA ON N7T 7X1

Long-Term Care Home/Foyer de soins de longue durée

Westmount Gardens Long Term Care Home
590 Longworth Road LONDON ON N6K 4X9

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SAMANTHA PERRY (740), CHRISTINA LEGOUFFE (730)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): July 02, 03, 06, 07, 08, 09, 10, 13, 14, and 15, 2020

The following Follow-Up intakes were completed within this inspection:

Log #001361-20 for Compliance Order (CO) #001 from inspection #2019_725522_0017 related to the review and revision of the plan of care;
Log #001363-20 for Compliance Order (CO) #002 from inspection #2019_725522_0017 related to immediate reporting to the Director;
Log #001364-20 for Compliance Order (CO) #003 from inspection #2019_725522_0017 related to the notification of a resident's substitute decision maker (SDM) of investigation results;
Log #001366-20 for Compliance Order (CO) #004 from inspection #2019_725522_0017 related to medication administration;
Log #001365-20 for Compliance Order (CO) #005 from inspection #2019_725522_0017 related to police notification;
Log #001367-20 for Compliance Order (CO) #006 from inspection #2019_725522_0017 related to documentation of adverse medication incidents;
Log #001368-20 for Compliance Order (CO) #007 from inspection #2019_725522_0017 related to duty to protect; and
Log #001362-20 for Compliance Order (CO) #008 from inspection #2019_725522_0017 related to immediate investigation.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Manager of Resident Care, Registered Nurses, Registered Practical Nurses, Personal Support Workers and residents.

The inspectors also observed residents' rooms and common areas, observed residents and the care provided to them, reviewed health care records and plans of care for identified residents, reviewed education and training received by staff, attendance records and the home's investigation notes.

The following Inspection Protocols were used during this inspection:

Medication

Personal Support Services

Prevention of Abuse, Neglect and Retaliation

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

**The following previously issued Order(s) were found to be in compliance at the
time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de
cette inspection:**

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REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 131. (2)	CO #004	2019_725522_0017		740
O.Reg 79/10 s. 135. (2)	CO #006	2019_725522_0017		740
LTCHA, 2007 S.O. 2007, c.8 s. 19.	CO #007	2019_725522_0017		730
LTCHA, 2007 S.O. 2007, c.8 s. 23. (1)	CO #008	2019_725522_0017		730
LTCHA, 2007 S.O. 2007, c.8 s. 24. (1)	CO #002	2019_725522_0017		730
LTCHA, 2007 S.O. 2007, c.8 s. 6. (10)	CO #001	2019_725522_0017		740
O.Reg 79/10 s. 97. (1)	CO #003	2019_725522_0017		730
O.Reg 79/10 s. 98.	CO #005	2019_725522_0017		730

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
 VPC – Voluntary Plan of Correction
 DR – Director Referral
 CO – Compliance Order
 WAO – Work and Activity Order

Légende

WN – Avis écrit
 VPC – Plan de redressement volontaire
 DR – Aiguillage au directeur
 CO – Ordre de conformité
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 16th day of July, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.