

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: October 31, 2024

Inspection Number: 2024-1363-0006

Inspection Type:

Complaint
Critical Incident
Follow up

Licensee: Steeves & Rozema Enterprises Limited

Long Term Care Home and City: Westmount Gardens Long Term Care Home,
London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 28, 29, 2024

The following intake(s) were inspected:

- Intake: #00125929, follow up related to infection prevention and control.
- Intake: #00125930, follow up related to medical directive and orders.
- Intake: #00127030, critical incident related to a resident's fall.
- Intake: #00127103, complaint related to resident care concerns.
- Intake: #00127129, critical incident related to a resident's fall.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Order #001 from Inspection #2024-1363-0005 related to O. Reg. 246/22, s. 102 (8).
Order #002 from Inspection #2024-1363-0005 related to O. Reg. 246/22, s. 126.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Medication Management
- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.