



Sudbury Service Area Office  
 159 Cedar Street, Suite 603  
 Sudbury ON P3E 6A5

Bureau régional de services de Sudbury  
 159, rue Cedar, bureau 603  
 Sudbury ON P3E 6A5

Telephone: 705-564-3130  
 Facsimilie: 705-564-3133

Téléphone: 705-564-3130  
 Télécopieur: 705-564-3133

<b>Inspection Report under the LTC Homes Act, 2007</b> <input checked="" type="checkbox"/> Public Copy <input type="checkbox"/> Licensee Copy		<b>Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée</b> <input type="checkbox"/> Copie du Titulaire <input type="checkbox"/> Copie de la Publique	
<b>Date(s) of inspection/Date de l'inspection</b> July 23, 24, 2010		<b>Inspection No/ d'inspection</b> 2010 144 2667 23Jul161908	<b>Type of Inspection/Genre d'inspection</b> Complaint #034
<b>Licensee/Titulaire</b> Jarlette Health Services, 689 Young Street, Midland, ON L4R 2E1			
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Manitoulin Lodge, 3 Main Street, Gore Bay, ON P0p 1H0			
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Carolee Milliner (#144)			
<b>Inspection Summary/Sommaire d'inspection</b>			
<p>The purpose of this inspection was to conduct a complaint inspection</p> <p>The inspection was conducted by one inspector identified above.</p> <p>The inspection occurred on July 23, 24, 2010 with one (1) inspector being present on two (2) days.</p> <p>During the course of the inspection, the inspector spoke with:          Administrator, Food Service Supervisor, Restorative Care / RAI MDS Coordinator, Administrative Assistant, one RN, three RPN's and five (5) PSW's. Clinical records were reviewed for two (2) residents.</p> <p>The following Inspection Protocols were used in part or in whole during this inspection:          Food Quality          Admission &amp; Discharge          Skin &amp; Wound          Pain</p> <p>7 Findings of Non-Compliance were found during this inspection. The following action was taken:          7 WN</p>			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**NON-COMPLIANCE / (Non-respectés)****Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Plan of correction/Plan de redressement  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

**WN#1: The Licensee has failed to comply with: LTCHA, 2007, S.O 2007, s6(10)(b):  
The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,  
(b) the resident's care needs change or care set out in the plan is no longer necessary**

**Findings:**

1. The written plan of care for one resident was not reviewed and revised to include directives to manage the residents change in health status.
2. An interdisciplinary assessment was not completed for one resident to address resident's change in care needs.

**Further Inspector Actions:**

None

Inspector ID#: 144

Required Compliance Date: Immediately

**WN#2: The Licensee has failed to comply with: O. Reg. 79/10, s131(2):  
The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber.**

**Findings:**

1. One resident was not administered a physician ordered daily analgesic on three (3) occasions.
2. A second resident was administered medication on two (2) occasions in the absence of a physicians order.

**Further Inspector Actions:**

None

Inspector ID#: 144

Required Compliance Date: Immediately

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN#3: The Licensee has failed to comply with: O. Reg. 79/10, s25(1)(a):**

**Every licensee of a long-term care home shall ensure that,**

**(a) the assessments necessary to develop an initial plan of care under subsection 6 (6) of the Act are completed within 14 days of the resident's admission**

**Findings:**

1. The assessments required to develop the plan of care for one resident were not completed as required.

**Further Inspector Actions:**

None

Inspector ID#: 144

Required Compliance Date: Immediately

**WN#4 The licensee has failed to comply with O. Reg. 79/10, s24(9)(a):**

**The licensee shall ensure that the resident is reassessed and the care plan is reviewed and revised when,**

**(a) the resident's care needs change**

**Findings:**

1. One resident's skin & wound condition was not reassessed after July 9/10 to identify three (3) areas of impaired skin integrity.

**Further Inspector Actions:**

None.

Inspector ID#: 144

Required Compliance Date; Immediately

**WN#5: The Licensee has failed to comply with: O. Reg. 79/10, s50(2)(b)(iv):**

**Every licensee of a long-term care home shall ensure that,**

**(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds,**

**(iv) is reassessed at least weekly by a member of the registered nursing staff, if clinically indicated**

**Findings:**

1. Weekly skin & wound assessments by registered staff have not been completed for one resident.

**Further Inspector Actions:**

None

Inspector ID#: 144

Required Compliance Date: Immediately

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN#6: The Licensee has failed to comply with: O. Reg. 79/10, s52(2):**

**Every licensee of a long-term care home shall ensure that when a resident's pain is not relieved by initial interventions, the resident is assessed using a clinically appropriate assessment instrument specifically designed for this purpose.**

Findings:

1. Documentation in the clinical record of one resident includes complaints of pain. As of the date of inspection, a pain assessment has not been completed.

Further Inspector Actions:

None

Inspector ID#: 144

Required Compliance Date: Immediately

**WN#7: The Licensee has failed to comply with: O. Reg. 79/10, s231(b):**

**Every licensee of a long term care home shall ensure that,  
(b) the resident's written record is kept up to date at all times.**

Findings:

1. Review of the medication record for one resident reveal multiple omissions of registered staff signature to confirm one (1) medication was administered as ordered by the physician.

Further Action:

None.

Inspector ID#: 144


Required Compliance Date: Immediately

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

<b>Signature of Licensee or Designated Representative</b> <b>Signature du Titulaire du représentant désigné</b>		<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
		
<b>Title:</b>	<b>Date:</b>	<b>Date of Report (if different from date(s) of inspection).</b> August 18, 2010