



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
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**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

### **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 2, 2013	2013_179103_0031	O-000164- 13, O- 002374-12	Critical Incident System

#### **Licensee/Titulaire de permis**

UNITED COUNTIES OF LEEDS AND GRENVILLE  
746 County Road 42, P.O Box 100, ATHENS, ON, K0E-1B0

#### **Long-Term Care Home/Foyer de soins de longue durée**

MAPLE VIEW LODGE  
746 COUNTY ROAD, 42 EAST, P.O. BOX 100, ATHENS, ON, K0E-1B0

#### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DARLENE MURPHY (103)

#### **Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): June 27-28, 2013**

**During the course of the inspection, the inspector(s) spoke with Personal support workers (PSW), the Director of Care and the Administrator.**

**During the course of the inspection, the inspector(s) reviewed resident health care records.**

**The following Inspection Protocols were used during this inspection:**



**Falls Prevention**

**Responsive Behaviours**

**Findings of Non-Compliance were found during this inspection.**

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
<p><b>Legend</b></p> <p>WN – Written Notification            VPC – Voluntary Plan of Correction            DR – Director Referral            CO – Compliance Order            WAO – Work and Activity Order</p>	<p><b>Legendé</b></p> <p>WN – Avis écrit            VPC – Plan de redressement volontaire            DR – Aiguillage au directeur            CO – Ordre de conformité            WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6.**

**Plan of care**

**Specifically failed to comply with the following:**

**s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).**

**Findings/Faits saillants :**



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1. The licensee has failed to comply with LTCHA, 2007 s. 6 (7) whereby the care set out in the plan of care was not provided to the resident as specified in the plan.

Resident #2 was assessed to be at a moderate risk of falls. On an identified date, the resident fell at the bedside and sustained injuries. According to the plan of care in effect at the time of the fall, the resident was to have a bed alarm in place as a fall prevention measure.

In an interview with the Director of Care and according to the reported critical incident, the bed alarm was assessed post fall and was found to be non functioning.

The home implemented a bed alarm monitoring form for home wide use. Personal Support Workers were interviewed and advised the form is being completed at the beginning and end of each shift and malfunctions must be reported to the charge staff immediately. [s. 6. (7)]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure all bed alarms utilized to reduce resident fall risks are in good working condition, to be implemented voluntarily.***

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Issued on this 2nd day of July, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

