

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: March 24, 2025

Inspection Number: 2025-1068-0001

Inspection Type:

Critical Incident

Licensee: Better Life LTC Inc.

Long Term Care Home and City: Maple Villa Long Term Care Centre, Burlington

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 11-14, 17-19, 2025.

The following intake was inspected:

- Intake: #00133400 -for Critical Incident (CI) Report 2408-000010-24 related to prevention of abuse.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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