



Ministry of Health and
Long-Term Care

Ministère de la Santé et des Soins
de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Apr 2, 2019	2019_520622_0004	029342-17, 005266-18, 006380-18, 006551-18, 009564-18, 010923-18, 015353-18, 020142-18, 024937-18, 028234-18, 030820-18, 031350-18, 033326-18, 000062-19, 001017-19	Critical Incident System

Licensee/Titulaire de permis

MARIANHILL INC.
600 Cecelia Street PEMBROKE ON K8A 7Z3

Long-Term Care Home/Foyer de soins de longue durée

Marianhill Nursing Home
600 Cecelia Street PEMBROKE ON K8A 7Z3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

HEATH HEFFERNAN (622), DARLENE MURPHY (103), SUSAN DONNAN (531), WENDY BROWN (602)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.



This inspection was conducted on the following date(s): March 25, 26, 27, 28, 29, 2019.

The following intakes were included in this inspection:

Log #000062-19 (Critical Incident System (CIS) #2702-000001-19), Log #033326-18 (CIS #2702-000036-18), Log #024937-18 (CIS #2702-000025-18) - Falls resulting in injury with significant change in status and hospital transfer.

Log #031350-18 (CIS #2702-000034-18), Log #030820-18 (CIS #2702-000033-18), Log #005266-18 (CIS #2702-000008-18) - Missing/unaccounted for controlled substances.

Log #006551-18 (CIS #2702-000012-18) - alleged resident to resident physical abuse.

Log #001017-19 (CIS #2702-000002-19), Log #020142-18 (CIS #2702-000021-18), Log #010923-18 (CIS #2702-000016-18) - alleged resident to resident sexual abuse.

Log #009564-18 (CIS #2702-000013-18), Log #006380-18 (CIS #2702-000007-18) - Respiratory outbreak.

The following Log #028234-18 (CIS #2702-000028-18) related to a fall resulting in injury with significant change in status and hospital transfer was completed concurrently during this critical incident system inspection.

The following Log #029342-17 (CIS #2702-000045-17) and Log #015353-18 (CIS #2702-000017-18) related to missing/unaccounted for controlled substances were completed concurrently during this critical incident system inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), the Director of Finance and Administration, Unit Managers, the Infection Control Lead, the Behaviour Support Lead, the Pharmacist, Registered Nurses (RN), the Pharmacy RN Consultant, Registered Practical Nurses (RPN), Personal Support Workers (PSW), a Dietary Aid (DA) and the residents.



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Also during the course of the inspection, the inspectors completed a tour of the home, reviewed the applicable critical incident intakes, the licensee's investigation documentation, health records, hand hygiene audits, Infection Control Meeting minutes, the Outbreak Management System, staff schedules, the Licensee's policies and procedures related to the Falls Prevention and Management Program, New or Escalating Responsive Behaviours, Abuse, Neglect and Retaliation, and observed infection control practices, resident care and services and a medication administration pass.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Infection Prevention and Control

Medication

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 2nd day of April, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs



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Original report signed by the inspector.