

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: June 26, 2024	
Inspection Number: 2024-1201-0003	
Inspection Type: Critical Incident	
Licensee: Marianhill Inc.	
Long Term Care Home and City: Marianhill Nursing Home, Pembroke	
Lead Inspector Pamela Finnikin (720492)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 24-26, 2024.

The following intake(s) were inspected:

- Intake: #00116405 related to the fall of a resident resulting in a transfer to hospital with injury

The following Inspection Protocols were used during this inspection:

Falls Prevention and Management
Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Required Programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

The licensee has failed to ensure that a head injury routine (HIR) was completed after every fall as directed by the licensee's falls program policy.

In accordance with O. Reg 246/22 s. 11 (1) (b), the licensee is required to have a falls prevention and management program to reduce the incidence of resident falls and the risk of injury and it must be complied with.

Specifically, staff did not comply with the licensee's Interdisciplinary Falls Prevention and Management Program policy, revised October 2023, which includes the Head Injury Assessment policy, following an unwitnessed fall of a resident in May 2024.

Sources: Critical Incident Report (CIR), resident's health records including the HIR document. Interdisciplinary Falls Prevention and Management Program policy, revised October 2023, Head Injury Assessment policy, revised December 2016, and interview with a Unit Manager. [720492]