

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: October 3, 2024

Inspection Number: 2024-1201-0004

Inspection Type:  
Proactive Compliance Inspection

Licensee: Marianhill Inc.

Long Term Care Home and City: Marianhill Nursing Home, Pembroke

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 24, 25, 26, 27, 2024 and October 1, 2, 3, 2024

The following intake(s) were inspected:

- Intake: #00127474 - PCI

The following Inspection Protocols were used during this inspection:

- Resident Care and Support Services
- Skin and Wound Prevention and Management
- Medication Management
- Food, Nutrition and Hydration
- Residents' and Family Councils
- Infection Prevention and Control
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Quality Improvement
- Staffing, Training and Care Standards

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Residents' Rights and Choices  
Pain Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care is provided to a resident as specified in their plan of care. Specifically, the resident is to be brought to the dining room to a specific table when their meal is ready to be served and that they are provided their meal as soon as they arrive.

Sources: Resident's written plan of care, and inspector's observations.

### WRITTEN NOTIFICATION: Skin and Wound care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (e)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,  
(e) a resident exhibiting a skin condition that is likely to require or respond to nutrition intervention, such as pressure injuries, foot ulcers, surgical wounds, burns

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or a worsening skin condition, is assessed by a registered dietitian who is a member of the staff of the home, and that any changes the registered dietitian recommends to the resident's plan of care relating to nutrition and hydration are implemented. O. Reg. 246/22, s. 55 (2); O. Reg. 66/23, s. 12.

The licensee has failed to ensure that a resident, who was exhibiting a skin condition, was assessed by a dietitian to determine if there was a need for nutritional intervention.

Sources: Homes policy titled "Skin Integrity and Wound Care with Mobile App Policy and Procedure", a resident's progress notes and TAR, interviews with an RPN and the Skin and Wound Care Lead.