

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775  
londondistrict.mltc@ontario.ca

**Original Public Report**

<b>Report Issue Date:</b> November 25, 2022	
<b>Inspection Number:</b> 2022-1608-0002	
<b>Inspection Type:</b> Complaint Follow up Critical Incident System	
<b>Licensee:</b> The Corporation of the County of Lambton	
<b>Long Term Care Home and City:</b> Marshall Gowland Manor, Sarnia	
<b>Lead Inspector</b> Terri Daly (115)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Julie DAlessandro (739)	

**INSPECTION SUMMARY**

<p>The Inspection occurred on the following date(s): November 15 - 18, 21 &amp; 22, 2022.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00007065-Follow up to Inspection #2022_1608_0001, CO #001 Re: O. Reg. 246/22 s. 119 (2) 6, CDD September 30, 2022,</li> <li>• Intake: #00007379-Follow up to Inspection #2022_1608_0001, CO #002 re: O. Reg. 246/22 s. 119 (1) 1, CDD September 30, 2022,</li> <li>• Intake: #00007642-Follow up to Inspection #2022_1608_0001, CO #003 re: FLTCA, 2021 s. 24 (1), CDD September 30, 2022,</li> <li>• Intake: #00007019-Follow up to Inspection #2022_1608_0001, CO #004 re: FLTCA, 2021 s. 28 (1) (2), CDD September 30, 2022,</li> <li>• Intake: #00007329-Follow up to Inspection #2022_1608_0001, CO #005 re: O. Reg. 246/22 s. 105, CDD September 30, 2022,</li> </ul>
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- Intake: #00007832/CI: M613-000026-22 Fall of resident resulting in injury,
- Intake: #00001151/CI: M613-000028-22 Fall of resident resulting in injury,
- Intake: #00008743/CI: M613-000031-22 Fall of resident resulting in injury.

### Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Legislative Reference		Inspection #	Order #	Inspector (ID) who inspected the order
O.Reg. 246/22	s. 119 (2) 6.	2022-1608-0001	#001	Terri Daly (115)
O.Reg. 246/22	s. 119 (1) 1.	2022-1608-0001	#002	Terri Daly (115)
FLTCA, 2021	s. 24 (1)	2022-1608-0001	#003	Julie DAlessandro (739)
FLTCA, 2021	s. 28 (1) 2.	2022-1608-0001	#004	Julie DAlessandro (739)
O.Reg. 246/22	s. 105	2022-1608-0001	#005	Terri Daly (115)

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management
- Restraints/Personal Assistance Services Devices (PASD) Management
- Prevention of Abuse and Neglect
- Reporting and Complaints

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.