

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date: June 28, 2024</b>	
<b>Inspection Number:</b> 2024-1608-0003	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> The Corporation of the County of Lambton	
<b>Long Term Care Home and City:</b> Marshall Gowland Manor, Sarnia	
<b>Lead Inspector</b> Loma Puckerin (705241)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Aby Thomas (000830)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): June 24, 25, 26, 27, 2024

The following intake(s) were inspected:

- Intake: #00112862 related to the fall of a resident.
- Intake: #00114600 related to the fall of a resident.
- Intake: #00116450 related to resident to resident abuse.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Responsive Behaviours

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Falls Prevention and Management

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

#### **Non-compliance with: FLTCA, 2021, s. 6 (10) (b)**

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,  
(b) the resident's care needs change or care set out in the plan is no longer necessary;

The home submitted a critical incident report related to the fall of a resident who sustained an injury and required medical treatment.

A review of the resident's care plan indicated a specific safety device was to be in place. The inspector observed the resident's room and did not see the intervention in place.

In an interview with the charge nurse it was revealed that the resident's care plan

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was revised, and the safety device was no longer required,

Sources: observation, record review and staff interview

Date Remedy Implemented: June 25, 2024

[000830]