



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Nov 7, 9, 20, 2012; 2012_029134_0016; Complaint

Licensee/Titulaire de permis

MAXVILLE MANOR
80 Mechanic Street, MAXVILLE, ON, K0C-1T0

Long-Term Care Home/Foyer de soins de longue durée

MAXVILLE MANOR
80 MECHANIC STREET WEST, MAXVILLE, ON, K0C-1T0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

COLETTE ASSELIN (134)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Nursing, several Personal Support Workers (PSW), one Registered Nurse (RN), and one Registered Practical Nurse (RPN)

This on-site complaint inspection log # O-002297-12 was conducted November 8 and 9, 2012

During the course of the inspection, the inspector(s) reviewed several residents' Health Records, one resident's Critical Incident Report and one resident's internal Incident Report, visited and assessed two residents, observed staff-resident interactions and observed care delivery.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Personal Support Services

Prevention of Abuse, Neglect and Retaliation

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



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Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 36. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents. O. Reg. 79/10, s. 36.

Findings/Faits saillants :

1. The Licensee failed to comply with the O. Reg 79/10 section 36 in that, the technique used to position and transfer resident # 4 from bed to chair, was unsafe.

On May 22, 2011, Resident #4 fell off the bed while PSW # S100 was about to transfer the resident from bed to wheelchair.

PSW #S100 was interviewed by Inspector #134. The PSW reported and demonstrated how the resident's wheelchair was placed beside the bed and that it had rolled back away because the breaks were not on. He/she indicated and demonstrated how he/she attempted to pull the wheelchair toward self while resident #4 was sitting up on the edge of the bed. He/she indicated that while the wheelchair was being pulled toward self, resident #4 fell forward hitting his/her head on the bedside table and then proceeded to fall onto the floor, causing a head injury.

PSW #S100, reported that he/she was getting the resident ready for a transfer from bed to wheelchair by self before calling a buddy to come to assist with the resident's transfer.

Issued on this 20th day of November, 2012



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prévus le Loi de 2007 les
foyers de soins de longue

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Paulette Asselin LTC Inspector #134