



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jul 26, 2017	2017_520622_0024	009898-17	Complaint

Licensee/Titulaire de permis

COUNTY OF PRINCE EDWARD
603 Highway 49 R R 2 PICTON ON K0K 2T0

Long-Term Care Home/Foyer de soins de longue durée

H.J. MCFARLAND MEMORIAL HOME
R.R. #2, 603 HIGHWAY 49 HALLOWELL TOWNSHIP PICTON ON K0K 2T0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

HEATH HEFFERNAN (622)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): June 28, 29, 30, 2017

The following log #009898-17 was inspected related to a designated lead for the recreational and social activities program.

During the course of the inspection, the inspector(s) spoke with the Chief Administrative Officer (CAO - Head Office), the Human Resources Manager, the Administrator, a Registered Nurse and Activity Aides.

Also during the course of the inspection, the inspector reviewed Activation calendars, related human resources records including; the Prince Edward County job information questionnaire and an offer of employment.

Ad-hoc notes were used during this inspection.

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 66. Designated lead
Specifically failed to comply with the following:**

s. 66. (1) Every licensee of a long-term care home shall ensure that there is a designated lead for the recreational and social activities program. O. Reg. 79/10, s. 66 (1).

Findings/Faits saillants :



1. The Licensee has failed to ensure that there is a designated lead for the recreational and social activities program.

The Ministry of Health and Long Term Care received a complaint on a specified date related to the licensee not having a designated lead for the recreational and social activities program since March 2017.

During an Interview with inspector #622 on June 27, 2017, the complainant indicated the designated lead position for the recreational and social activities program (Recreation/Activity Supervisor) had been vacant since March 24, 2017. The complainant also indicated there had not been anyone filling the Recreation/Activity Supervisor position temporarily; the position had not been posted or replaced since it became vacant.

During an interview with inspector #622 on June 29, 2017, the Administrator indicated the Recreation/Activity Supervisor position had been vacant since March 24, 2017.

During separate interviews with inspector #622 on June 30, 2017, the Administrator and the Chief Administrative Officer (CAO) indicated the position of Recreation/Activity Supervisor had not been filled or posted due to the time it had taken to modify the job description. The Administrator further indicated that on June 30, 2017 one of the homes activity aides with qualifications to perform the designated lead position had agreed to accept the designated lead for the recreation and social activities program until the position was filled permanently. Furthermore, the Administrator indicated the position of Recreation/Activity Supervisor was vacant from March 24, 2017 until June 30, 2017. [s. 66. (1)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure a temporary replacement is assigned to the position of Recreation/Activity Supervisor in a timely manner until the recruitment process is completed and the vacancy is filled, to be implemented voluntarily.



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Issued on this 26th day of July, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.