



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division**

**Performance Improvement and Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé**

**Direction de l'amélioration de la performance et de la  
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Date(s) of inspection/ Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Jan 4, 5, 2012	2012_041103_0001	Critical Incident

**Licensee/Titulaire de permis**

**COUNTY OF PRINCE EDWARD  
603 Highway 49, R R 2, PICTON, ON, K0K-2T0**

**Long-Term Care Home/Foyer de soins de longue durée**

**H.J. MCFARLAND MEMORIAL HOME  
R.R. #2, 603 HIGHWAY 49, HALLOWELL TOWNSHIP, PICTON, ON, K0K-2T0**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**DARLENE MURPHY (103)**

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with Personal Support Workers, Registered Practical Nurses, and a Registered Nurse

During the course of the inspection, the inspector(s) reviewed resident health care records including resident Medication Administration record. During this inspection period, the inspector completed two critical incident inspections. The log numbers are as follows: O-000006-12 and O-002857-11.

The following Inspection Protocols were used during this inspection:

**Responsive Behaviours**

**Findings of Non-Compliance were found during this inspection.**

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care**

**Specifically failed to comply with the following subsections:**

**s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).**

**Findings/Faits saillants :**

1. A resident received an injury from a co-resident.

The agitated resident was not provided with increased monitoring or distractions to reduce the agitation as directed in the plan of care.

Staff failed to follow the plan of care for the resident with responsive behaviors.

**Additional Required Actions:**

**VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure all staff are providing care to residents with responsive behaviors in accordance with the plan of care, to be implemented voluntarily.**

Issued on this 17th day of January, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs