



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jul 25, 2017	2017_612610_0001	003230-17	Critical Incident System

Licensee/Titulaire de permis

MEADOW PARK (LONDON) INC
689 YONGE STREET MIDLAND ON L4R 2E1

Long-Term Care Home/Foyer de soins de longue durée

MEADOW PARK (LONDON) INC.
1210 SOUTHDALE ROAD EAST LONDON ON N6E 1B4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

NATALIE MORONEY (610)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): December 18, 19, 20, and 21, 2016.

A Written Notification (WN #1), and Compliance Order (CO #001) under O. Reg. 79/10, s. 50 (2), identified in this inspection was issued under a Complaint Inspection #2016_419658_0015 concurrently inspected during this inspection.

The following Complaint inspections were conducted concurrently during the



course of this inspection:

Complaint Log #027032-16 IL #46518-LO and IL-46549-LO related to prevention of abuse and neglect
Complaint Log #027003-16 IL #46493-LO related to prevention of abuse and neglect
Complaint Log #030802-16 IL-#47518-LO related to prevention of abuse and neglect
Complaint Log #033880-16 IL #48305-LO related to prevention of abuse and neglect
Complaint Log #033785-16 IL #48278-LO related to prevention of abuse and neglect

The following Critical Incident inspections were conducted concurrently during the course of this inspection:

Critical Incident Log #028004-16 CIS #2643-000025-16 related to prevention of abuse and neglect
Critical Incident Log #030414-16 CIS #2643-000028-16 related to prevention of abuse and neglect
Critical Incident Log #030415-16 CIS #2643-000029-16 related to prevention of abuse and neglect
Critical Incident Log #030857-16 CIS #2643-000009-17 related to prevention of abuse and neglect
Critical Incident Log #031648-16 CIS #2643-000032-16 related to prevention of abuse and neglect
Critical Incident Log #000391-17 CIS #2643-000001-17 related to prevention of abuse and neglect
Critical Incident Log #003230-17 CIS #2643-000005-17 related to prevention of abuse and neglect
Critical Incident Log #004430-17 CIS #2643-000010-17 related to prevention of abuse and neglect
Critical Incident Log #006739-17 CIS #2643-000016-17 related to prevention of abuse and neglect
Critical Incident Log #030906-16 CIS #2643-000031-16 related to prevention of abuse and neglect

Critical Incident Log #018346-16 CIS #2643-000008-16 related to falls prevention
Critical Incident Log #020244-16 CIS #2643-000023-16 related to falls prevention

During the course of the inspection, the inspector(s) spoke with the Director of



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Care, the Medical Director, the Restorative Care Coordinator, the Environmental Services Supervisor, one Staff Educator, one Registered Nurse, two Registered Practical Nurses, four Personal Support Workers, and three residents.

The inspector reviewed clinical records and plans of care for relevant residents, pertinent policies, procedures, and program evaluations, and the staff schedule. Observations were also made of general maintenance, cleanliness, and condition of the home, infection prevention and control practices, provision of care, staff to resident interactions, and medication administration and storage areas.

**The following Inspection Protocols were used during this inspection:
Prevention of Abuse, Neglect and Retaliation**

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 25th day of July, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.