

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers*  
*de soins de longue durée***

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 9, 2019	2019_834524_0003	020803-19, 021322- 19, 021331-19	Critical Incident System

**Licensee/Titulaire de permis**

Meadow Park (London) Inc.  
c/o Jarlette Health Services 711 Yonge Street MIDLAND ON L4R 2E1

**Long-Term Care Home/Foyer de soins de longue durée**

Meadow Park (London)  
1210 Southdale Road East LONDON ON N6E 1B4

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

INA REYNOLDS (524)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): December 2, 3 and 4, 2019.**

**The following Critical Incidents were completed within the inspection:**  
**Log #021322-19 / CIS #2643-000013-19 related to allegations of abuse**  
**Log #021331-19 / IL-71804-LO related to allegations of abuse.**

**The following Follow-up intake was completed within the inspection:**  
**Log #020803-19 for compliance order #001 from Follow-up inspection**  
**#2019\_607523\_0047 related to windows in the home.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Nurse Manager/Educator, the Environmental Services Supervisor, a Registered Nurse, Personal Support Workers and a Housekeeping Aide.**

**The inspector(s) also observed residents and the care provided to them, resident and staff interactions, observed resident rooms and common areas, reviewed clinical healthcare records, the home's internal investigation records and reviewed relevant policies and procedures related to this inspection.**

**The following Inspection Protocols were used during this inspection:**  
**Prevention of Abuse, Neglect and Retaliation**  
**Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**  
**0 VPC(s)**  
**0 CO(s)**  
**0 DR(s)**  
**0 WAO(s)**

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**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 16.	CO #001	2019_607523_0047	524

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
 VPC – Voluntary Plan of Correction  
 DR – Director Referral  
 CO – Compliance Order  
 WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
 VPC – Plan de redressement volontaire  
 DR – Aiguillage au directeur  
 CO – Ordre de conformité  
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**Ministry of Health and  
Long-Term Care**

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Homes Act, 2007**

**Ministère de la Santé et des Soins  
de longue durée**

**Rapport d'inspection prévue  
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*de soins de longue durée***

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**Issued on this 9th day of December, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**