

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report	
Report Issue Date: August 21, 2023	
Inspection Number: 2023-1151-0005	
Inspection Type: Critical Incident System	
Licensee: Meadow Park (London) Inc.	
Long Term Care Home and City: Meadow Park (London), London	
Lead Inspector Indiana Dixon (000767)	Inspector Digital Signature
Present Carol Polcz (156)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): August 15, 16, 17, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> Intake: #00089566 – [Critical Incident (CI): #2643-000018-23], related to Falls Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

The licensee has failed to ensure that a resident's plan of care was updated when the care set out in the plan was no longer necessary.

A resident had a history of falls. A fall prevention intervention was recommended and implemented in their care plan. As per review, the resident refused to use the intervention.

During an interview, a staff acknowledged that the resident did not use the intervention, and their care plan had not been updated to reflect that this intervention was no longer necessary.

Failure to ensure that a resident's care plan has been updated may result in delay in staff responding to care needs.

Sources: Care plan, progress notes, and interview with staff.

[000767]