

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 20, 2024

Inspection Number: 2024-1151-0006

Inspection Type:

Complaint
Follow up

Licensee: Meadow Park (London) Inc.

Long Term Care Home and City: Meadow Park (London), London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 12, 16, 18-20, 2024

The inspection occurred offsite on the following date(s): December 16, 2024

The following intake(s) were inspected:

- Intake: #00130382 Follow-up related to the Infection prevention and control.
- Intake: #00130585 A complaint regarding food production and dining and snack service.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1151-0004 related to O. Reg. 246/22, s. 102 (2) (b)

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Dining and snack service

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 79 (1) 5.

Dining and snack service

s. 79 (1) Every licensee of a long-term care home shall ensure that the home has a dining and snack service that includes, at a minimum, the following elements:

5. Food and fluids being served at a temperature that is both safe and palatable to the residents.

The licensee has failed to ensure that meals were being served at a temperature that was both safe and palatable to the residents when the dietary staff did not record temperatures at the point of service for several meals or follow the process for corrective action when temperatures indicated they were out of range during the week of December 9-15th, 2024.

Sources: Food Temperature and Waste Tracking Tool, Interview with Food Service Manager #103.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775