



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
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London ON N6B 1R8

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**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
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Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
March 25, 2011	2011_112_1030_25Mar080711	L-00482-11 Complaint

Licensee/Titulaire  
Middlesex Terrace Limited, 284 Central Ave., London, ON N6B 2C8

Long-Term Care Home/Foyer de soins de longue durée  
Middlesex Terrace, 2094 Gideon Drive, R.R. # 1 Delaware, ON N0L 1E0

Name of Inspector(s)/Nom de l'inspecteur(s)  
Carole Alexander # 112

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a Complaint inspection relating to lack of pain management and availability of pain medication.

During the course of the inspection, the inspector spoke with the Director of Care, a Registered Practical Nurse and a Personal Support Worker.

During the course of the inspection, the inspector reviewed the resident's clinical record including the plan of care along with interventions.

The Inspection Protocol used in part or in whole during this inspection:  
Pain

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date of Report: April 01, 2011