

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 3, 2021	2021_791739_0044	013382-21	Complaint

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**Licensee/Titulaire de permis**

Middlesex Terrace Limited  
284 Central Avenue London ON N6B 2C8

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**Long-Term Care Home/Foyer de soins de longue durée**

Middlesex Terrace  
2094 Gideon Drive, R.R. #1 Delaware ON N0L 1E0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JULIE DALESSANDRO (739)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): November 30, December 1 and 2, 2021.**

**During the course of this inspection the following intakes were completed:  
Log #013382-21 related to resident care, activities in the home, housekeeping, and  
staffing.**

**During the course of the inspection, the inspector(s) spoke with Residents, a  
Housekeeper, an Activity Aide, Personal Support Workers, Registered Practical  
Nurses, a Registered Nurse, the Director of Culinary Services and Maintenance  
Services, Director of Programs and Support Services, Assistant Director of Clinical  
Services, and Director of Clinical Services.**

**During the course of this inspection the inspector(s) also completed observations  
and record review relevant to the inspection.**

**The following Inspection Protocols were used during this inspection:**

**Accommodation Services - Maintenance  
Contenance Care and Bowel Management  
Infection Prevention and Control  
Nutrition and Hydration  
Personal Support Services  
Recreation and Social Activities  
Sufficient Staffing**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 3rd day of December, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**