

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date: June 18, 2024</b>	
<b>Inspection Number:</b> 2024-1025-0001	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> Middlesex Terrace Limited	
<b>Long Term Care Home and City:</b> Middlesex Terrace, Delaware	
<b>Lead Inspector</b> Loma Puckerin (705241)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 22, 23, 24, 28, 2024

The following intake(s) were inspected:

- Intake: #00111816 related to the fall of a resident.
- Intake: #00112861 related to a disease outbreak.
- Intake: #00113866 related to the injury of a resident.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident was observed lying in bed, The Personal Support Worker (PSW) was asked to check that the resident had a specific device in place as per care plan. The specific device was in place, but it was not functional.

The device was replaced, and a task was created in point click care for the home's staff to ensure that it was functional prior to putting the resident in bed.

There was a minimal risk to resident's safety due to the specific device not working. The resident had other interventions in place.

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Sources:** Observations, Interview with the home's staff.

[705241]

Date Remedy Implemented: May 23, 2024



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

**Ministry of Long-Term Care**

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775