



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
December 9, 2010	2010-120-2124-09DEC083001	Complaint - H-02825

Licensee/Titulaire
The Royal Crest Lifecare Group Inc., c/o Ernst and Young Inc. - 222 Bay Street, TD Centre, P.O. Box 251, Toronto, ON M5K 1J7

Long-Term Care Home/Foyer de soins de longue durée
Mississauga Lifecare Centre, 55 Queensway West, Mississauga, ON, L5B 1B5

Name of Inspector(s)/Nom de l'inspecteur(s)
Bernadette Susnik, LTC Homes Inspector – Environmental Health #120

Inspection Summary/Sommaire d'inspection

The purpose of this complaint inspection was to determine if the home has adequate hot water as per O. Reg. 79/10, s. 90(1)(i).

During the course of the inspection, the inspector spoke with the Administrator, Director of Care, Personal Service workers, nursing staff, maintenance staff, family members and residents.

During the course of the inspection, the inspector measured the temperature of the hot water in resident washrooms and in shower rooms on all three floors. Hot water temperature logs were also reviewed between September and December 8, 2010.

The following Inspection Protocol was used: *Accommodation Services - Maintenance*

No findings of non-compliance were found during this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date of Report: (if different from date(s) of inspection). Dec. 9/10