

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: May 29, 2025

Inspection Number: 2025-1499-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Mon Sheong Foundation

Long Term Care Home and City: Mon Sheong Home for the Aged, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 20, 22-23, 26-28, 2025.

The following Critical Incident (CI) intake(s) were inspected:

- CI intake #00138306 / 3002-000004-25 - related to disease outbreak
- CI intake #00141407 / 3002-000006-25 - related to disease outbreak
- CI intake #00142367 / 3002-000007-25 - related to a fall resulting in injury
- CI intake #00142802 / 3002-000008-25 - related to a fall resulting in injury
- CI intake #00143282 / 3002-000009-25 - related to disease outbreak
- CI intake #00144084 / 3002-000010-25 - related to a fall resulting in injury

The following Complaint intake(s) were inspected:

- Intake #00145014 - related to maintenance, responsive behaviours, and the complaints procedure

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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