



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
October 22, 2012	2012_157322_0010	Other
Licensee/Titulaire MON SHEONG FOUNDATION 36 D'Arcy Street, TORONTO, ON, M5T-1J7		
Long-Term Care Home/Foyer de soins de longue durée MON SHEONG RICHMOND HILL LONG TERM CARE CENTRE 11199 YONGE STREET, RICHMOND HILL, ON, L4S-1L2		
Name of Inspector(s)/Nom de l'inspecteur(s) LORI KANE (322)		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct an Other inspection.</p> <p>During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, President of Resident Council, Residents, PSW staff, Registered Staff, Family members, Dietary staff.</p> <p>During the course of the inspection, the inspector(s) Observed residents and staff. Conducted walk through of the building and observed residents and staff, conducted interviews and observed lunch service.</p> <p>The following inspection Protocols were used during this inspection: Resident Council</p> <p>There are no findings of Non-Compliance as a result of this inspection.</p>		

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Additional Required Actions: [Complete one or more as appropriate - delete all that is not applicable – if there are no requirements, delete entire row]

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance [identify what the written plan must cover to achieve compliance], to be implemented voluntarily.

CO # - [insert #] will be/was served on the licensee. Refer to the "Order(s) of the Inspector" form.

WAO # - [insert #] will be/was served on the licensee. Refer to the "Order(s) of the Inspector" form.

DR – The above written notification is also being referred to the Director for further action by the Director.

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

