

Ministry of Long-Term CareLong-Term Care Operations Division
Long-Term Care Inspections Branch**Central West District**609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901**Public Report****Report Issue Date:** May 23, 2025**Inspection Number:** 2025-1223-0002**Inspection Type:**

Critical Incident

Licensee: Retirement Home Specialists Incorporated**Long Term Care Home and City:** Morriston Park Nursing Home, Puslinch**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 21-23, 2025

The following intake(s) were inspected:

- Intake: #00145968; CI #2727-000001-25 related to an outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS**Non-Compliance Remedied**

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

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NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that any standard or protocol issued by the Director with respect to IPAC, was implemented.

The IPAC Standard for Long-Term Care Home (LTCHs), revised in September 2023, section 5.3 (h), indicates that the licensee shall ensure that the policies and procedures for the IPAC program include policies and procedures for the implementation of Routine Practices and Additional Precautions, including but not limited to cleaning and disinfection.

According to the home's Mechanical Lift Usage, Cleaning, and Disinfectant Policy and Procedure, all mechanical lifts must be cleaned and disinfected after each use to minimize the risk of infection transmission.

A Personal Support Worker (PSW) and a student PSW transferred a resident using a Hoyer Lift. The PSW then placed the Hoyer lift in the tub room without disinfecting it.

The PSW confirmed that they returned and disinfected the Hoyer Lift after completing an interview with the Inspector.

Sources: Observations; Record reviews of the home's policy, and interviews with staff.

Date Remedy Implemented: May 21, 2025

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**WRITTEN NOTIFICATION: Infection prevention and control
program**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the IPAC standard issued by the Director, was implemented.

The IPAC Standard for Long-Term Care Homes (LTCHs), revised in September 2023, section 5.6, indicates that the licensee shall ensure that there are policies and procedures in place to determine the frequency of surface cleaning and disinfection using a risk stratification approach, and the licensee shall ensure that surfaces are cleaned at the required frequency.

The licensee has failed to ensure that there are policies and procedures in place to determine the frequency of surface cleaning and disinfection using a risk stratification approach.

Sources: Record review of home's policies, and interview with a staff member.