

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**London Service Area Office
130 Dufferin Avenue 4th floor
LONDON ON N6A 5R2
Telephone: (519) 873-1200
Facsimile: (519) 873-1300Bureau régional de services de
London
130, avenue Dufferin 4ème étage
LONDON ON N6A 5R2
Téléphone: (519) 873-1200
Télécopieur: (519) 873-1300**Public Copy/Copie du rapport public**

| Report Date(s) / Date(s) du Rapport | Inspection No / No de l'inspection | Log # / No de registre | Type of Inspection / Genre d'inspection |
|--|---|--|--|
| Sep 30, 2020 | 2020_797740_0022 | 002974-20, 003168-20, 008317-20, 013405-20, 015715-20, 015969-20, 016150-20, 016205-20, 016512-20, 016969-20, 017084-20, 017240-20 | Critical Incident System |

Licensee/Titulaire de permisSt. Joseph's Health Care, London
268 Grosvenor Street P.O. Box 5777 LONDON ON N6A 4V2**Long-Term Care Home/Foyer de soins de longue durée**Mount Hope Centre for Long Term Care
21 Grosvenor Street P.O. Box 5777 LONDON ON N6A 1Y6**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SAMANTHA PERRY (740), AYESHA SARATHY (741)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): September 16, 17, 18, 21, 22, 23, 24 and 25, 2020.

The following intakes were completed within the Critical Incident Systems inspection:

**Log# 002974-20 / CI# C596-000009-20 related to allegations of sexual abuse;
Log# 016205-20 / CI# C596-000047-20 related to allegations of sexual abuse;
Log# 016150-20 / CI# C596-000046-20 also related to allegations of sexual abuse;
Log# 003168-20 / CI# C596-000011-20 related to missing controlled substances;
Log# 008317-20 / Ci# C596-000023-20 related to missing controlled substances;
Log# 013405-20 / CI# C596-000041-20 also related to missing controlled substances;
Log# 015715-20 / CI# C596-000043-20 related to injury of unknown cause;
Log# 015969-20 / CI# C596-000045-20 also related to injury of unknown cause;
Log# 016512-20 / CI# C596-000048-20 related to allegations of neglect;
Log# 017084-20 / CI# C596-000050-20 related to an unexpected death;
Log# 016969-20 / CI# C596-000049-20 related to falls prevention and management;
Log# 017240-20 / CI# C596-000051-20 also related to falls prevention and management.**

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, Associate Directors of Care, Registered Nurses, Registered Practical Nurses, Personal Support Workers and residents.

The following Inspection Protocols were used during this inspection:

**Falls Prevention
Hospitalization and Change in Condition
Medication
Prevention of Abuse, Neglect and Retaliation
Responsive Behaviours**

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 30th day of September, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.