

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Oct 7, 2021	2021_896745_0007	009790-21, 009955- 21, 010136-21, 012635-21	Critical Incident System

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**Licensee/Titulaire de permis**

St. Joseph's Health Care, London  
268 Grosvenor Street P.O. Box 5777 London ON N6A 4V2

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**Long-Term Care Home/Foyer de soins de longue durée**

Mount Hope Centre for Long Term Care  
21 Grosvenor Street P.O. Box 5777 London ON N6A 1Y6

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CHERYL MCFADDEN (745), SAMANTHA PERRY (740)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): September 21, 22, 23, 24, 27, 28 and 29, 2021.**

**The following Critical Incident (CI) intakes were completed within this inspection:**

**Log #012635-21 / CI #C596-000034-21, related to falls prevention.**

**Log #010136-21 / CI #C596-000028-21, related to falls prevention.**

**Log #009790-21 / CI #C596-000026-21, related to abuse and neglect.**

**Log #009955-21 / CI #C596-000027-21, related to falls prevention.**

**During the course of the inspection, the inspector(s) spoke with IPAC screener, House Keeper, Personal Support Worker's (PSW), Registered Practical Nurse/BSO, Registered Nurse (RN), and ADOC-IPAC Lead.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Infection Prevention and Control**

**Prevention of Abuse, Neglect and Retaliation**

**Responsive Behaviours**

**Skin and Wound Care**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 7th day of October, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**