

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

<b>Original Public Report</b>	
<b>Report Issue Date:</b> September 8, 2023	
<b>Inspection Number:</b> 2023-1130-0002	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> The Norfolk Hospital Nursing Home	
<b>Long Term Care Home and City:</b> The Norfolk Hospital Nursing Home, Simcoe	
<b>Lead Inspector</b> Christie Birch (740898)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

<b>INSPECTION SUMMARY</b>
<p>The inspection occurred onsite on the following date(s): September 5, 6, 7, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00092489 - [CI 2621-000006-23] Fall of resident with injury.</li> <li>• Intake: #00094078 - [CI 2621-000007-23] Outbreak.</li> </ul>

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.