



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Jun 24, 30, 2011; 2011_080189_0002; Complaint

Licensee/Titulaire de permis

NORWOOD NURSING HOME LIMITED
122 TYNDALL AVENUE, TORONTO, ON, M6K-2E2

Long-Term Care Home/Foyer de soins de longue durée

NORWOOD NURSING HOME
122 TYNDALL AVENUE, TORONTO, ON, M6K-2E2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

NICOLE RANGER (189)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Acting Administrator, Bookeeper

During the course of the inspection, the inspector(s) Reviewed financial accounts for residents
Reviewed home Trust account policy

The following Inspection Protocols were used in part or in whole during this inspection:
Trust Accounts

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Table with 2 columns: Definitions (English) and Définitions (French). Includes terms like WN - Written Notification, VPC - Voluntary Plan of Correction, DR - Director Referral, CO - Compliance Order, WAO - Work and Activity Order.



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 241. Trust accounts Specifically failed to comply with the following subsections:

s. 241. (1) Every licensee of a long-term care home shall establish and maintain at least one non-interest bearing trust account at a financial institution in which the licensee shall deposit all money entrusted to the licensee's care on behalf of a resident. O. Reg. 79/10, s. 241 (1).

s. 241. (4) No licensee shall, (a) hold more than \$5,000 in a trust account for any resident at any time; (b) commingle resident funds held in trust with any other funds held by the licensee; or (c) charge a resident, or a person acting on behalf of a resident, a transaction fee for withdrawals, deposits, or anything else related to money held in trust. O. Reg. 79/10, s. 241 (4).

Findings/Faits sayants :

1. LTCHA 2007, O.Reg 79/10, s. 242 (1) required license to comply with subsection 241(1) within six months after coming into force.

Trust account was not established for residents until March 2011 [s.241(1)]

The licensee did not ensure that charges are not applied to residents accounts. [s.241(4)(c)]

Issued on this 20th day of July, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs
[Handwritten signature: Michael Stanger]