

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: January 17, 2025

Inspection Number: 2025-1057-0001

Inspection Type:

Complaint
Critical Incident

Licensee: Norwood Nursing Home Limited

Long Term Care Home and City: Norwood Nursing Home, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 7-10, 13-17, 2025.

The following intake(s) were inspected in the Complaint Inspection:

Intake: #00124962 - related to resident care and support services, and skin and wound care

The following intake(s) were inspected in the Critical Incident System (CIS) Inspection:

Intake: #00132441 - 2201-000005-24 - related to a disease outbreak

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

INSPECTION RESULTS

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**WRITTEN NOTIFICATION: Infection prevention and control
program**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (9) (a)

Infection prevention and control program

s. 102 (9) The licensee shall ensure that on every shift,

(a) symptoms indicating the presence of infection in residents are monitored in accordance with any standard or protocol issued by the Director under subsection (2); and

The licensee has failed to ensure that on every shift, symptoms indicating the presence of infection for two residents were recorded on multiple shifts during a disease outbreak. Both resident's symptoms were not recorded on two different shifts for two different dates.

Sources: interview with the IPAC Lead, clinical records of residents