



Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch Toronto Service Area Office 5700 Yonge Street, 5th Floor Toronto ON M2M 4K5 Telephone: 1-866-311-8002 TorontoSAO.moh@ontario.ca

Original Public Report

Report Issue Date	October 20, 2022		
Inspection Number	2022_1140_0001		
Inspection Type			
	em □ Complaint	☐ Follow-Up	☐ Director Order Follow-up
☐ Proactive Inspection	□ SAO Initiated		□ Post-occupancy
☐ Other			_
Licensee 848357 Ontario Inc.			
Long-Term Care Home and City The O'Neill Centre, Toronto			
Lead Inspector Noreen Frederick (7047	758)		Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred on the following date(s): October 5, 6, 7, 11, 12, 13, 14, 2022.

The following intake(s) were inspected:

- Intake: #00001851- [CI: 2631-000008-22] Unwitnessed fall resulting in a fracture
- Intake: #00003659- [CI: 2631-000010-21] Loss of consciousness while being transferred in a sit-to-stand lift resulting in bilateral tibia fracture
- Intake: #00004490- [CI: 2631-000009-21] Unwitnessed fall resulting in a fracture and unexpected death

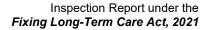
The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Resident Care and Support Services

INSPECTION RESULTS

NON-COMPLIANCE REMEDIED

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154(2) and requires no further action.





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NC#001 remedied pursuant to FLTCA, 2021, s. 154(2)

O. Reg. 246/22 s. 102 (2) (b)

The licensee failed to implement measures in accordance with the "Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes, April 2022" (IPAC Standard). Specifically, section 10.1 requiring the licensee to ensure that the hand hygiene program included access to hand hygiene agents, including 70-90 percent Alcohol-Based Hand Rub (ABHR).

On October 5, 2022, inspector (704758) found a total of two expired hand sanitizers in use on screener's table.

This was brought to the IPAC Manager #106's attention the same day, and they replaced both hand sanitizers in front of the inspector.

Sources: Inspector's observations, interview with IPAC Manager #106, and IPAC standards for Long-Term Care Homes.

[704758]

Date Remedy Implemented: October 5, 2022