

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor Toronto, ON, M2M 4K5 Telephone: (866) 311-8002

Public Report

Report Issue Date: September 9, 2025

Inspection Number: 2025-1140-0003

Inspection Type:Critical Incident

Licensee: 848357 Ontario Inc.

Long Term Care Home and City: The O'Neill Centre, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 4, 5, 8, 9, 2025

The following Critical Incident (CI) intake(s) were inspected:

Intake: #00150940 - CI #2631-000010-25 and Intake: #00153954 - CI #2631-000014-25 were related to Falls Prevention and Management Program.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.