

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Original Public Report**

<b>Report Issue Date:</b> May 17, 2023	
<b>Inspection Number:</b> 2023-1435-0002	
<b>Inspection Type:</b> Critical Incident System	
<b>Licensee:</b> Parkwood Mennonite Home Inc.	
<b>Long Term Care Home and City:</b> Parkwood Mennonite Home, Waterloo	
<b>Lead Inspector</b> Janet Groux (606)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Gurvarinder Brar (000687)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 10-12, and 16, 2023

The following intake(s) were inspected:

- Intakes #00002487 and #00014007 regarding the home's Responsive Behaviour and Prevention of Resident Abuse and Neglect programs.
- Intake #00018610 regarding the home's Falls Prevention and Management Program, and
- Intake #00019189 regarding a missing resident.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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