

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: April 13, 2023

Inspection Number: 2023-1124-0002

Inspection Type:

Complaint
Critical Incident System

Licensee: peopleCare Communities Inc.

Long Term Care Home and City: peopleCare Tavistock, Tavistock

Lead Inspector

Melanie Northey (563)

Inspector Digital Signature

Additional Inspector(s)

Ali Nasser (523)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 5, 2023

The following intake(s) were inspected:

- Intake: #00022589 / Critical Incident (CI) #2614-000002-23 related to fall prevention.
- Intake: #00015585 / Complaint IL-08125-LO related to insufficient staffing and care concerns.

The following intake(s) were completed:

- Intake: #00007678 / CI #2614-000008-22 related to fall prevention.
- Intake: #00007729 / CI #2614-000010-22 related to fall prevention.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Falls Prevention and Management

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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