



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Sep 14, 2017	2017_584161_0016	014077-17	Complaint

Licensee/Titulaire de permis

THE PERLEY AND RIDEAU VETERANS' HEALTH CENTRE
1750 Russell Road OTTAWA ON K1G 5Z6

Long-Term Care Home/Foyer de soins de longue durée

THE PERLEY AND RIDEAU VETERANS' HEALTH CENTRE
1750 RUSSELL ROAD OTTAWA ON K1G 5Z6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

KATHLEEN SMID (161)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): on site September 11, 12, 13, 2017.

During the course of the inspection, the inspector(s) reviewed the identified resident's health care record and salient correspondence.

During the course of the inspection, the inspector(s) spoke with the RAI Coordinator, Director of Clinical Practice and a Manager of Resident Care.

The following Inspection Protocols were used during this inspection:



Medication
Skin and Wound Care

During the course of this inspection, Non-Compliances were issued.

- 1 WN(s)
1 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Table with 2 columns: Legend and Legendé. Legend includes WN (Written Notification), VPC (Voluntary Plan of Correction), DR (Director Referral), CO (Compliance Order), WAO (Work and Activity Order). Legendé includes Avis écrit, Plan de redressement volontaire, Aiguillage au directeur, Ordre de conformité, Ordres : travaux et activités. The table also contains a detailed description of a non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) and its French equivalent under the Loi de 2007 sur les foyers de soins de longue durée (LFSLD).



WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 131. Administration of drugs

Specifically failed to comply with the following:

s. 131. (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 79/10, s. 131 (2).

Findings/Faits saillants :

The licensee has failed to ensure that a drug was administered to resident #001 in accordance with the directions for use specified by the prescriber.

On an identified date in April 2017 resident #001 was prescribed an antibiotic to be administered twice daily for seven days. On a latter date in April 2017, the antibiotic was discontinued by the resident's attending physician. Inspector #161 reviewed resident #001's April 2017 Medication Administration Record and observed that the antibiotic continued to be administered to resident #001 until an identified date in April 2017. In summary, resident #001 did not receive the antibiotic as specified by the prescriber. The resident received a total of six doses of the antibiotic after the drug had been discontinued.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that all resident's are administered drugs in accordance with the directions for use specified by the prescriber, to be implemented voluntarily.



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Issued on this 14th day of September, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.