

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: July 9, 2024	
Inspection Number: 2024-1519-0005	
Inspection Type: Complaint Critical Incident	
Licensee: The Perley and Rideau Veterans' Health Centre	
Long Term Care Home and City: The Perley and Rideau Veterans' Health Centre, Ottawa	
Lead Inspector Karen Bunes (720483)	Inspector Digital Signature
Additional Inspector(s) Margaret Beamish (000723) Ashley Martin (000728)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 4, 5, 8, 9, 2024

The following intake(s) were inspected:

- Intake: #00118311 - Complaint related to resident care and services
- Intake: #00119356, Intake #00119357 - Complaint related to bed application refusal
- Intake: #00119058, Intake #00119886 - Resident fall which resulted in transfer to hospital and a significant change in health status

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The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management
Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Authorization for admission to a home

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (7) (b)

Authorization for admission to a home

s. 51 (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 50 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements

The licensee has failed to comply with FLTCA 2021 s. 51 (7) b whereby the licensee refused an applicant's admission to the home based on reasons that are not permitted in the legislation. Specifically, the licensee withheld an applicant's application for admission citing the staff of the home lacked the nursing expertise.

Sources: Applicant's application, applicant refusal letter, and interview with DOC

[720483]