

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: November 6, 2024

Inspection Number: 2024-1519-0008

Inspection Type:  
Critical Incident

Licensee: The Perley and Rideau Veterans' Health Centre

Long Term Care Home and City: The Perley and Rideau Veterans' Health Centre,  
Ottawa

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 4, 5, 6, 2024

The following intake(s) were inspected:

- Intake: #00127929 / CI #3025-000124-24 - related to a suspected allegation of abuse to a resident by a visitor.
- Intake: #00129920 / CI #3025-000132-24 - related to a fall of a resident resulting in significant changes.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS



Inspection Report Under the  
Fixing Long-Term Care Act, 2021

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.