

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8

Original Public Report

Report Issue Date: September 8, 2023	
Inspection Number: 2023-1112-0004	
Inspection Type: Critical Incident (CI) Follow Up (F/U)	
Licensee: Revera Long Term Care Inc.	
Long Term Care Home and City: Pinecrest Manor, Lucknow	
Lead Inspector Katherine Adamski (#753)	Inspector Digital Signature
Additional Inspector(s) - N/A	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 28 - 31, 2023

The following intake(s) were inspected:

- Intake: #00090140 - related to an allegation of staff to resident abuse
- Intake: #00091863 – F/U inspection related to compliance order #001 from inspection #2023_1112_0003 related to FLTCA, 2021 - s. 6 (7)

Previously Issued Compliance Order(s)

The following previously issued Compliance Order were found to be in compliance:

Compliance Order #001 from Inspection #2023-1112-0003 related to FLTCA, 2021, s. 6 (7); plan of care, inspected by Katherine Adamski (#753)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.