

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Original Public Report

<b>Report Issue Date:</b> October 23, 2024
<b>Inspection Number:</b> 2024-1112-0007
<b>Inspection Type:</b> Follow up
<b>Licensee:</b> Revera Long Term Care Inc.
<b>Long Term Care Home and City:</b> Pinecrest Manor, Lucknow

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7-8, 2024

The following intake(s) were inspected:

- Intake: #00122342 - Follow-up #1 - CO #001/2024-1112-0004, related to O. Reg. 246/22 s. 102 (12) 4, Infection Prevention and Control - CDD: August 30, 2024

### Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found **NOT** to be in compliance:

Order #001 from Inspection #2024-1112-0004 related to O. Reg. 246/22, s. 102 (12) 4.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Licensee must comply

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

#### Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee has failed to comply with Compliance Order (CO) #001 from inspection #2024\_1112\_0004 served on July 25, 2024, with a compliance due date of August 30, 2024.

The home did not include all current staff hired pursuant to a contract in their audit as specified in part D of CO #001.

**Sources:** Interview with the ED, Employee and Volunteer Tuberculosis (TB) Assessment Tool, IPC5-O10.01-T1

**An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001**

### NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

**Notice of Administrative Monetary Penalty AMP #001**

**Related to Written Notification NC #001**

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is

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required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

**Compliance History:**

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.